



**Southern Tier Regional Planning Consortium  
Board of Directors**

*December 4, 2019 1:30-3:30PM*  
DoubleTree Hotel by Hilton, Zone 225  
225 Water Street, Binghamton, NY 13901

**Meeting Agenda**

- 1:30 PM Welcome & Introductions**
- 1:40 PM Administrative Items**
- Approval of Minutes (*Motion Requested*)
  - Review Bylaw Change
  - Election Update
  - Review of State Co-Chair Minutes
- 2:00 PM Ad Hoc Workgroup & Subcommittee Reports**
- Health Home/HARP/HCBS
  - Children & Families Subcommittee
  - HHSC Care Management Supervisors Round Table
  - Peer Workforce Development Steering Committee
- 2:05 PM Active Issue Discussion (*15 minutes per topic*)**
- Topics Identified at second quarter meeting:
    - o Housing
    - o Transportation
    - o Sustainability
    - o Value Based Payment
- 3:05 PM Work Plan Development**
- 3:25 PM Open Floor**
- 3:30 PM Meeting Adjournment (*Motion Requested*)**

**2020 Board Meeting Schedule**

*All meetings will be held at the DoubleTree by Hilton in Binghamton from 1:30 to 3:30PM.*

Wednesday, February 19<sup>th</sup>

Wednesday, May 13<sup>th</sup>

Wednesday, August 12<sup>th</sup>

Wednesday, November 18<sup>th</sup>

## Meeting Minutes

### **Welcome & Introductions:**

Meeting was called to order at 1:41 pm. Emily Childress and Nancy Williams welcomed the group and did a round of introductions, including the gallery. Nancy is the new DCS co-chair for the Southern Tier RPC Board.

### **Administrative Items**

Approval of Minutes (*Motion Requested*): The group reviewed the minutes from the 3<sup>rd</sup> quarter meeting. Susan Wheeler made a motion to approve 3<sup>rd</sup> quarter minutes as written; Cindy Heaney seconded the motion, none opposed. Minutes were approved and will be posted to the Southern Tier RPC website.

Review Bylaw Change: Emily sent out a change to the by-laws prior to the meeting. The change includes adding an additional seventh seat to the Community Based Organization and Hospital & Health System Provider stakeholder groups. Bill Perry made a motion; Ruth Roberts seconded the motion, none opposed. The bylaw changes were approved. An updated copy will be sent out to the group and posted to the Southern Tier RPC website.

Election Update: Emily gave an update on the elections process. All nominations are in but some nominee biographies are missing. Voting will continue into December. Emily is still accepting Key Partner nominations. Key Partners will be appointed in February of 2020 at the first quarter board meeting.

Review of State Co-Chair Minutes: Members were sent the final State Co-Chair meeting minutes. Emily reviewed the minutes with the group. The following questions and clarifications were posed:

- Q: There is a continued concern regarding the need for transparency around how much money the State is saving with the contract with Medical Answering Services (MAS) for Medicaid transportation. Multiple agencies continue to report issues with MAS.
  - o A: DSS has noted that the contract with MAS has not been as cost effective as expected. DOH is looking more into this. Data collection is expected.
- Q: Are any other regions looking to support 820 agencies and those looking to be admitted into an 820 clinic, similar to Erie County in WNY?
  - o A: Emily has spoken with co-chairs about this. It is up to the county to determine if they want to replicate the Erie county pilot.
- Q: How are people being recruited for Care Manager positions? How are they being trained? Are they mentored? (Referencing page 6 of the minutes)
  - o A: Katie Molanare from the CNY RPC gave an update on this. Currently the CNY Workforce committee is working on the above question. The group is looking to develop a recruitment survey later in 2020. More information to come on this survey.

- Southern Tier Board members commented that there needs to be more standardization in Care Manager roles. It was made clear that the Health Homes need to work together on this.
- The group also noted that the administrative burden takes Care Managers away from being person-centered and providing quality care management. This is being seen on both the adult and child side.

### **Ad Hoc Workgroup & Subcommittee Reports**

Health Home/HARP/HCBS: There has not been a meeting since our last board meeting. Next meeting is December 17<sup>th</sup> at Catholic Charities in Broome County.

Children & Families Subcommittee: Meeting was cancelled due to lack of subcommittee leadership. We are still looking for a board member to fill the vacant Co-Chair seat. The next meeting will be in March 2020. The invite will be sent out once leadership roles are filled.

HHSC Care Management Supervisors Round Table: No update given.

Peer Workforce Development Steering Committee: There have been two meetings so far. Each meeting has had approximately fifteen people in attendance. Networking and training have been identified as the two main goals for the group. Two co-chairs for the group were identified. They are Bill Gamble, Statewide Trainer for Mental Health Empowerment Project and Matthew Petite, Peer Liaison for Excellus. A survey was conducted by the group recently. The survey was sent out to anyone who had expressed an interest in the Steering Committee. Results were sent to the board prior to the meeting. Highlights from the survey include:

- Trainings are difficult to come by
- Candidates take Peer jobs but do not fully understand the role of a Peer

### **Active Issue Discussion**

Board members were sent an updated issue tracker prior to the meeting. The topics below are identified in the tracker and will be expanded on.

Housing: Creation of a regional housing advisory committee was noted as an actionable step in the second quarter meeting. The group feels that this may not be the right first step. Supportive housing is a huge need. There is continued funding from the State. Progress is being made, albeit slowly. There is some data available to show deficits. There are a number of groups working on housing. The board discussed if the creation of advisory committee would be duplicative work. The group decided an action-focused group would be repetitive and hard to remain within the scope of the RPC. It would be beneficial to have a summary provided periodically that compiles all the information and actions being done across the state. There should be an outlet for those working on housing

to give an update or present on what they are doing. CDPHP is currently working on a housing development pilot in the Capital Region. Housing seems to be focused in Broome County, rather than some of the more rural counties in the Southern Tier. Broome County Safe Housing Taskforce will be reached out to present on current initiatives in 2020.

**Transportation:** MAS did a presentation and Q&A back in October. Not much progress has been made since that forum. DOH and MAS are working to better enforce the policies. The group would like to look into cost effectiveness of the new system versus previous county transportation process. Providers noted that scheduling transportation for a client takes up a lot of time in a 30 minute billable meeting. Concerns regarding MAS and DOH lack of transparency was discussed. The board explored if looking into ER admissions due to lack of transportation would be possible.

**Sustainability/Value Based Payments:** Conversation previously was around DSRIP and the incentive-based funding sustainability. NYC is creating a VBP toolkit for agencies that the RPC is hoping to make available throughout the state. It has been noted that interagency collaboration is key to contracting with MCOs. The Southern Tier VBP workgroup has been disbanded for about a year due to lack of action items. CNY RPC does a bi-monthly VBP newsletter that the Southern Tier is interested in possibly replicating. The board discussed doing a BHCC panel event or having the leads present at board meetings. It was suggested that it would be beneficial to know how DSRIP, VBP, and BHCC leads all intersect and how this applies to the future of Medicaid billing. The Mohawk Valley Region had a full day event around the future of VBP. It was very well received. Emily will reach out to Katie in CNY to replicate the event for Central and Southern Tier regions, as many of the BHCCs serve both areas.

**Work Plan Development:** Emily asked the group if this is something they would like to develop. This document would show the work being done between meetings by board members and workgroups. The format would be similar to a project management tool. Deadlines would be included. This would increase transparency for the group. The work plan would be sent out monthly.

**Open Floor:** No open floor comments were made.

**Meeting Adjournment:** Susan Wheeler made a motion to adjourn; Nancy Williams seconded the motion; None opposed. Meeting adjourned at 3:08 pm.

## Attendance

| <b>Name</b>        | <b>Organization</b>                | <b>Stakeholder Type</b> |
|--------------------|------------------------------------|-------------------------|
| Bill Perry         | Lourdes Center for Mental Health   | CBO                     |
| Cara Fraser        | UHS                                | H/HSP                   |
| Carmela Pirich     | Addiction Center of Broome Co.     | CBO                     |
| Christina Olevano  | CASA Trinity                       | Key Partners            |
| Cindy Heaney       | Delaware County                    | DCS                     |
| Claire Isaacson    | Molina Healthcare                  | MCO                     |
| Colleen Klintworth | Excellus Health Plan               | MCO                     |
| Debby O'Brien      | DVH                                | H/HSP                   |
| Debra Maietta      | HealtheConnections                 | Key Partners            |
| Emily Taggart      | O'Connor Hospital                  | H/HSP                   |
| Eric Jansen        | Cayuga Medical Center              | H/HSP                   |
| George Dermody     | Children's Home of Wyoming         | CBO                     |
| Jennifer Earl      | United Health Care                 | MCO                     |
| Jeremy Boyce       | CDPHP                              | MCO                     |
| Johanna George     | Circare                            | H/HSP                   |
| Kim Taro           |                                    | P/F/Y Advocate          |
| Laura Zocco        | OMH                                | State Gov. Rep          |
| Lisa Berard        | Care Compass Network               | Key Partners            |
| Lori Morgan        | Tioga County                       | DCS                     |
| Marilyn Donnelly   | Margaretville Hospital             | H/HSP                   |
| Mary Maruscak      |                                    | P/F/Y Advocate          |
| Matthew McDonald   |                                    | P/F/Y Advocate          |
| Melissa Young      | Fidelis Care                       | MCO                     |
| Nancy Williams     | Broome County                      | DCS                     |
| Noemi Simpson      | OCFS                               | State Gov. Rep          |
| Patricia Vincent   |                                    | P/F/Y Advocate          |
| Paula Currie       | Family & Children's Society        | CBO                     |
| Rebecca Rathmell   | YWCA of Binghamton                 | Key Partners            |
| Robin Cotter       | Catholic Charities of Chenango Co. | CBO                     |
| Ruth Roberts       | Chenango County                    | DCS                     |
| Gerard Lippert     | Tompkins County                    | DCS                     |
| Shawn Yetter       | Tioga County DSS                   | Key Partners            |
| Susan Ruff         | Southern Tier Ind. Center          | CBO                     |
| Susan Wheeler      | The Star Group                     | CBO                     |
| Terry Diluzio      |                                    | P/F/Y Advocate          |

Gallery: Jeongbae Kim, OMH; Emily Childress, RPC Coordinator